



# GREEN SMART LINKS



*Get Connected. Get Answers.*

([HTTP://211.ORG/](http://211.org/))

## ABOUT 2-1-1

**2-1-1 IS THE MOST COMPREHENSIVE SOURCE OF LOCAL HUMAN AND SOCIAL SERVICES INFORMATION IN THE U.S. AND MOST OF CANADA.**

Specialists are available 24/7 to help you access the best local resources and services to address any need.

Reach out to 2-1-1 to speak with a community resource specialist in your area who can help you find services and resources that are available to you locally and provide critical services that can improve—and save—lives. You'll find help with:

- supplemental food and nutrition programs
- shelter and housing options and utilities assistance
- emergency information and disaster relief
- employment and education opportunities
- services for veterans
- health care, vaccination and health epidemic information
- addiction prevention and rehabilitation programs
- reentry help for ex-offenders
- support groups for individuals with mental illnesses or special needs
- a safe, confidential path out of physical and/or emotional domestic abuse

2-1-1 is committed to being the first, most essential resource to anyone who needs help. We help thousands of people overcome barriers and address challenges every day.

## 2018 2-1-1 IMPACT

In 2018, 2-1-1s across the U.S. made more than 12.8 million connections to help.

Referrals were most often made for housing or utilities assistance; physical or mental health services; assistance finding and obtaining employment; and services to address and prevent homelessness. The 2-1-1 network also answers dozens of crisis hotlines, including the National Suicide Prevention Lifeline.

As of 2018, 2-1-1 is available to 94.2% of the U.S. population.

To access information about 2-1-1 in Canada, please visit [www.211.ca](http://www.211.ca) (<http://www.211.ca>).

